



COMPLAINT FAQs

WILL I BE PENALISED FOR MAKING A COMPLAINT?

All students at Western Sydney University are bound by the University's policies and procedures. It is a condition of your enrolment that you agree to be bound by the University's policies and procedures. If you are a student, you are bound by the University's policies and procedures. If you are a staff member, you are bound by the University's policies and procedures. If you are a member of the community, you are bound by the University's policies and procedures. Please refer to the [Student Code of Conduct](#), [Code of Conduct](#) (Staff) and [Bullying Prevention Guidelines](#).

For more information, please contact the Student Support Centre:

Student Support Centre
Level 1, Building 10, Western Sydney University
Campus Drive, Parramatta NSW 2157
Phone: (02) 9838 3333 or 1800 000 000

For more information, please contact the Student Support Centre.