



# **THE RTO VSL STUDENT GRIEVANCE PROCEDURES**

## **1. PURPOSE AND SCOPE**



### **3. POLICY STATEMENT**

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## **5. ROLES AND RESPONSIBILITIES**

### **5.3. Related Legislation/Policies/Procedures**

[VET Student Loans Act 2016](#)

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[VET Student Loans \(Charges\) Act 2016](#)

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[VET Student Loans \(VSL Tuition Protection Levy\) Act 2020](#)

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## THE RTO VSL STUDENT GRIEVANCE PROCEDURES

### STATUS AND DETAILS

<b>Status</b>			
<b>Version</b>			
<b>Effective Date</b>			
<b>Review Date</b>			
<b>Approval Policy</b>			
<b>Governing Authority</b>			
<b>Endorsed by</b>			
<b>Unit Responsible</b>			
<b>Enquiries Contact</b>	<a href="#">_____</a>		
<b>Available On</b>			

### Summary of Changes from Previous Version